

## **G.PULLA REDDY COLLEGE OF PHARMACY, HYDERABAD**

### ***ISO 9001:2015 Awareness & Internal Auditor Training Course***

ISO 9001:2015 Awareness & Internal Auditor Training Course was held in the college on 12<sup>th</sup> & 13<sup>th</sup> June, 2018. The training was given by Mrs. V. Sailaja, QMS 9001:2015 Lead Auditor & Qualified EMS 14001:2015 Lead Auditor. The following faculty members have successfully completed the above course and evaluation.

- Dr. B. Madhava Reddy
- Mrs. B. Jayanthi Reddy
- Dr. Yenumula Padmavathi
- Dr. P. K. Lakshmi
- Dr. B. Veeresh
- Dr. K. Latha
- Dr. R. Padmavathi
- Mrs. C. S. Mahalakshmi Parepalli

#### **Course Contents**

- Customer satisfaction, Continual Improvement through P D C A & Quality Management Principles
- Clause by clause understanding of ISO 9001:2015
- Management of Audits as per ISO 9001:2015 i.e. Planning, conducting and reporting of audits, Attributes of Auditor, Auditing skills, Effective closing of audit reports with specific emphasis on process approach.
- Discussion